

# SERVICES

WE'RE HERE TO HELP



THE OPEN KERNEL LABS (OK LABS) PROFESSIONAL SERVICES TEAM HAS A PROVEN TRACK RECORD OF PROVIDING SUPPORT, TRAINING, CONSULTING, AND RESEARCH, MEETING THE NEEDS OF DIVERSE AND COMPLEX PROJECT REQUIREMENTS. OUR TEAM WORKS WITH YOU AT ALL STAGES OF THE DEVELOPMENT CYCLE FROM INITIAL PROJECT PLANNING TO FINAL PRODUCT TESTING. OUR PROFESSIONAL SERVICES CAN BE CUSTOMIZED AND DEPLOYED TO MEET THE REQUIREMENTS OF YOUR DEVELOPMENT PROJECT.

### Support and Services

Our OKL4 microkernel is built on open source L4 technology, productized, and augmented with tools and other software to create a high quality off-the-shelf solution for embedded application development and deployment.

OEMs building real-world mobile and embedded applications look to OK Labs for world-class support, including:

- In-depth technical support via personal communication, customized wiki and technical mailing list
- Rapid turnaround of technical inquiries and maintenance requests
- On-site support and training
- Access to OK Labs professional services, remotely and on site, to assist with integration, customization and optimization specific to your project
- Installation and development assistance
- Software updates and bug fixes during development and after deployment
- Optional extended hours support for distributed development
- Long-term support for legacy software versions

From initial evaluation of OKL4 through development and application deployment, the OK Labs support program keeps your project on track and ensures success at all stages of engagement.

### Training

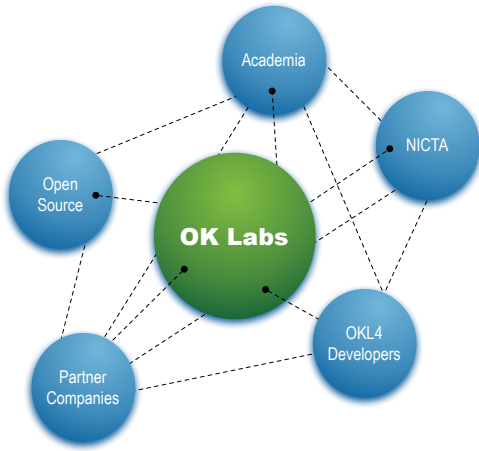
We design and provide training to ensure the success of your projects. Through on-site one-on-one sessions and distance learning workshops, your team can develop the skills necessary for project development, support, and maintenance.

With training from OK Labs professional services, your team will be able to bring your products to market faster and more cost-effectively by understanding how to configure and optimize the OK Labs technology with complex embedded applications.



**Open Kernel Labs**<sup>TM</sup>

*Be open. Be safe.*



### Consulting

Mobile and embedded applications present unique challenges to device OEMs, especially in targeting small form factors, custom hardware designs, industry-specific interfaces, and mission-critical performance and reliability requirements. OK Labs evaluates and responds to customer project requirements with detailed project plans that highlight realistic timelines and resource allocations.

OK Labs builds on its hard-won expertise to offer consulting services, meeting a range of customer requirements

- OKL4 customization
- Retargeting OKL4 to new CPU architectures
- Creating board and chip support packages
- Paravirtualization of COTS and custom guest operating systems
- Developing device drivers
- Integration with in-house and 3rd party software
- Systems architecture design
- Turn-key application development

### Research

Today, with ongoing partnerships at NICTA and the University of New South Wales (UNSW), OK Labs engages in research in microkernel design, virtualization, security, Linux, and other open source technology. Our roots in original research and ongoing research projects with NICTA and UNSW help drive innovation in our off-the-shelf products and expert services. We have attracted research engagements with a who's who of world-class R&D organizations, including Broadcom, Cisco Systems, HP Labs and HP OSLO, IBM Watson Research Center, Intel, and SGI.

The combined power of OK Labs, NICTA, and UNSW constitute the largest center of microkernel research and development, and one of the world's largest operating systems research and development groups. You cannot find better experts to solve your company's tough systems problems.

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Open Kernel Labs is building a network of field offices, partners and distributors around the world. To go straight to the source, contact our headquarters in the U.S. and in Australia.

**Want to Learn More?**  
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